



City of Hampton

REQUEST FOR PROPOSALS

ISSUING OFFICE:

Consolidated Procurement Division
1 Franklin Street, Suite 345
Hampton, Virginia 23669
Telephone: (757) 727-2200
FAX: (757) 727-2207

DATE: November 4, 2014

Attention of Offeror is directed to Section
2.2-4367 to 2.2-4377 Code of Virginia
(Ethics in Public Contracting)

RFP ITEM NO. 15-34E
PROCUREMENT OFFICER Nevador Evans, CPPB
CLOSING DATE 12/1/14
CLOSING TIME 4:00 P.M. EST
PREPROPOSAL CONFERENCE N/A

SEALED PROPOSALS will be received in the Issuing Office above until Closing Date and Closing Time as specified in this solicitation including any addenda issued by this office. The City of Hampton is not responsible for late delivery by the United States Postal Service or any other courier.

All inquiries for information regarding this Request for Proposals are to be directed to the Issuing Office as defined herein.

COMMODITY: Technology Equipment and Software Maintenance Services **NIGP CODE** 91579

PLEASE FILL IN OFFEROR'S NAME & ADDRESS IN THE SPACES PROVIDED BELOW:

THIS IS NOT AN ORDER

The City of Hampton, hereafter referred to as "the City", reserves the right to accept or reject any and all proposals in whole or in part and waives any informality in the competitive negotiation process. Further, the City reserves the right to enter into any contract deemed to be in its best interest. The entire contents of the Request for Proposals, and addenda, offeror's proposal and negotiated changes shall be incorporated by reference into any resulting contract.

The City of Hampton does not discriminate against faith-based organizations.

THE CITY OF HAMPTON IS SEEKING PROPOSALS FROM QUALIFIED OFFERORS TO provide Technology Equipment and Software Maintenance Services per scope herein on an annual as needed basis. NO EXCEPTIONS TO GENERAL TERMS AND CONDITIONS, PARA L., PAGE 19.

The City of Hampton cannot legally agree to any clause indemnifying the contractor from any damages arising out of the contract/agreement/lease or holding the contractor harmless. The submission of a bid or proposal constitutes an agreement by the contractor not to request such language in the resulting contract. In compliance with this solicitation and to all the conditions imposed herein, the undersigned agrees to perform any contract awarded as a result of this solicitation. The following section shall be signed by an agent authorized to bind the company. Failure to execute this portion may result in proposal rejection.

AUTHORIZED AGENT:

Signature

Type or Print Name

Email Address

Telephone

FAX

Company FEIN/FIN#

ANTI-COLLUSION CLAUSE:

IN THE PREPARATION AND SUBMISSION OF THIS PROPOSAL, SAID OFFEROR DID NOT EITHER DIRECTLY OR INDIRECTLY ENTER INTO ANY COMBINATION OR ARRANGEMENT WITH ANY PERSON, FIRM OR CORPORATION, OR ENTER INTO ANY AGREEMENT, PARTICIPATE IN ANY COLLUSION, OR OTHERWISE TAKE ANY ACTION IN VIOLATION OF THE SHERMAN ACT (15 U.S.C. SECTION 1), SECTIONS 59.1-0.1 THROUGH 59.1-9.17 OR SECTIONS 58.1-68.6 THROUGH 59.1-68.8 OF THE CODE OF VIRGINIA.

THE UNDERSIGNED OFFEROR HEREBY CERTIFIES THAT THIS AGREEMENT, OR ANY CLAIMS RESULTING THEREFROM, IS NOT THE RESULT OF, OR AFFECTED BY, ANY ACT OF COLLUSION WITH, OR ANY ACT OF, ANOTHER PERSON OR PERSONS, FIRM OR CORPORATION ENGAGED IN THE SAME LINE OF BUSINESS OR COMMERCE; AND, THAT NO PERSON ACTING FOR, OR EMPLOYED BY, CITY HAS AN INTEREST IN, OR IS CONCERNED WITH, THIS PROPOSAL; AND, THAT NO PERSON OR PERSON, FIRM OR CORPORATION OTHER THAN THE UNDERSIGNED, HAVE, OR ARE INTERESTED IN, THIS PROPOSAL.

DRUG-FREE WORKPLACE:

DURING THE PERFORMANCE OF THIS CONTRACT, THE CONTRACTOR AGREES TO (I) PROVIDE A DRUG-FREE WORKPLACE FOR THE CONTRACTOR'S EMPLOYEES; (II) POST IN CONSPICUOUS PLACES, AVAILABLE TO EMPLOYEES AND APPLICANTS FOR EMPLOYMENT, A STATEMENT NOTIFYING EMPLOYEES THAT THE UNLAWFUL MANUFACTURE, SALE, DISTRIBUTION, DISPENSATION, POSSESSION, OR USE OF A CONTROLLED SUBSTANCE OR MARIJUANA IS PROHIBITED IN THE CONTRACTOR'S WORKPLACE AND SPECIFYING THE ACTIONS THAT WILL BE TAKEN AGAINST EMPLOYEES FOR VIOLATIONS OF SUCH PROHIBITION; (III) STATE IN ALL SOLICITATIONS OR ADVERTISEMENTS FOR EMPLOYEES PLACED BY OR ON BEHALF OF THE CONTRACTOR THAT THE CONTRACTOR MAINTAINS A DRUG-FREE WORKPLACE; AND (IV) INCLUDE THE PROVISIONS OF THE FOREGOING CLAUSES IN EVERY SUBCONTRACT OR PURCHASE ORDER OF OVER \$10,000, SO THAT THE PROVISIONS WILL BE BINDING UPON EACH SUBCONTRACTOR OR VENDOR.

FOR THE PURPOSE OF THIS SECTION, "DRUG-FREE WORKPLACE" MEANS A SITE FOR THE PERFORMANCE OR WORK DONE IN CONNECTION WITH A SPECIFIC CONTRACT AWARDED TO A CONTRACTOR IN ACCORDANCE WITH FEDERAL LAW, THE EMPLOYEES OF WHOM ARE PROHIBITED FROM ENGAGING IN THE UNLAWFUL MANUFACTURE, SALE, DISTRIBUTION, DISPENSATION, POSSESSION OR USE OF ANY CONTROLLED SUBSTANCE OR MARIJUANA DURING THE PERFORMANCE OF THE CONTRACT.

EMPLOYMENT DISCRIMINATION BY THE SUCCESSFUL OFFEROR SHALL BE PROHIBITED:

1. DURING THE PERFORMANCE OF THIS CONTRACT, THE CONTRACTOR AGREES AS FOLLOWS:
 - a. THE OFFEROR SHALL NOT DISCRIMINATE AGAINST ANY EMPLOYEE OR APPLICANT FOR EMPLOYMENT BECAUSE OF RACE, RELIGION, COLOR, SEX, NATIONAL ORIGIN, AGE DISABILITY, OR ANY OTHER BASIS PROHIBITED BY STATE LAW RELATING TO DISCRIMINATION IN EMPLOYMENT, EXCEPT WHERE THERE IS A BONA FIDE OCCUPATIONAL QUALIFICATION REASONABLY NECESSARY TO THE NORMAL OPERATION OF THE CONTRACTOR. THE CONTRACTOR AGREES TO POST IN CONSPICUOUS PLACES, AVAILABLE TO EMPLOYEES AND APPLICANTS FOR EMPLOYMENT, NOTICES SETTING FORTH THE PROVISIONS OF THIS NONDISCRIMINATION CLAUSE.
 - b. THE CONTRACTOR, IN ALL SOLICITATIONS OR ADVERTISEMENTS FOR EMPLOYEES PLACE BY OR ON BEHALF OF THE CONTRACTOR, SHALL STATE THAT SUCH CONTRACTOR IS AN EQUAL OPPORTUNITY EMPLOYER.
 - c. NOTICES, ADVERTISEMENTS, AND SOLICITATIONS PLACED IN ACCORDANCE WITH FEDERAL LAW, RULE OR REGULATION SHALL BE DEEMED SUFFICIENT FOR THE PURPOSE OF MEETING THE REQUIREMENTS OF THIS SECTION.
2. THE CONTRACTOR WILL INCLUDE THE PROVISIONS OF THE FOREGOING PARAGRAPHS A, B, AND C IN EVERY SUBCONTRACT OR PURCHASE ORDER OF OVER \$10,000 SO THAT THE PROVISIONS WILL BE BINDING UPON EACH SUBCONTRACTOR OR VENDOR.

NAME OF OFFEROR:

Authorized Signature: _____

Date: _____

Printed Name: _____

Title: _____

Phone Number: _____

Fax Number: _____

Email Address: _____

Federal Tax Identification Number / Social Security Number: _____

Is Offeror a "minority" business? ☐ Yes ☐ No If yes, please indicate the "minority" classification below:
☐ African American ☐ Hispanic American ☐ American Indian ☐ Eskimo ☐ Asian American ☐ Aleut ☐ Other; Please Explain
Is Offeror Woman Owned? ☐ Yes ☐ No
Is Offeror a Small Business? ☐ Yes ☐ No
Is Offeror a Faith-Based Organization? ☐ Yes ☐ No

Table of Contents

C.	Special Definitions:	14
IV.	SPECIAL INSTRUCTIONS TO THE OFFEROR.....	14
A.	Contact with City/City Staff, Representatives, and/or Agents:	14
B.	Pre-Proposal Conference: N/A	14
C.	Site Visit: N/A.....	14
D.	Offerors of Record:	14
E.	Questions:.....	15
F.	Changes or Modifications:	15
G.	RFP Closing:.....	15
H.	Proposal Submittal Requirements:	15
I.	Preparation of Proposals:	15
J.	Evaluation of Proposals	17
V.	GENERAL TERMS AND CONDITIONS	17
A.	Contract Document:	17
B.	Proposal Binding for One Hundred Twenty (120) Days:.....	18
C.	Proprietary Information/Non-Disclosure:	18
D.	Contract Modification(s):.....	18
E.	Offeror Obligation:	18
F.	Conditions of Work:.....	18
G.	Prime Contractor:	18
H.	Subcontractors:.....	19
I.	Non-Assignment:	19
J.	Antitrust:.....	19
K.	Anti-collusion/Nondiscrimination Requirements Form:	19
L.	Hold Harmless/Indemnification:.....	19
M.	Notices:	19
N.	Non-Performance:	20
O.	Termination Without Cause:	20
P.	Termination With Cause/Breach:	20
Q.	Breach of Contract:.....	20
R.	Applicable Law:	21
S.	Compliance with All Laws:	21
T.	Immigration Reform and Control Act of 1986:	21
U.	Venue:.....	21
V.	Severability:	21
W.	Non-Appropriation of Funds:.....	21
X.	Tax Exemption:	21
Y.	Vendor's Invoices:.....	21
Z.	Contractual Disputes:	21
AA.	Warranty/Guarantee:	22
BB.	Payment Terms:.....	22
CC.	Audits:	22
DD.	Notice of Award:.....	22
EE.	Award:.....	22
FF.	Disposition of Proposals:	22
GG.	Exclusivity: Does not apply	23
HH.	Non-Exclusivity: Applies.....	23
II.	Special Terms and Conditions:.....	23
JJ.	Contract Term:.....	23
KK.	Contract Extension:	23

LL.	Time is of the Essence:	23
MM.	N/A.....	23
CITY OF HAMPTON, VIRGINIA and HAMPTON CITY PUBLIC SCHOOLS		24
INSTRUCTIONS AND INFORMATION		24
FOR COMPLYING WITH CITY INSURANCE REQUIREMENTS		24
OO.	Unauthorized Disclosure of Information:	25
PP.	Copyright/Patent Indemnity:.....	25
QQ.	Cooperative Procurement:	25
RR.	Criminal Background Check Requirements: (NA)	26
SS.	Criminal Background Check Certification: (NA)	26
FOREIGN AND DOMESTIC BUSINESSES - AUTHORITY TO TRANSACT BUSINESS IN THE COMMONWEALTH		26

Bid Submission:

Vendors will submit all responses in electronic format that can be distributed to evaluators. It is our intention that all evaluators of the proposals be able to view proposals and all supporting documentation in electronic format. The City estimates they will need 4 copies of the proposals on CD. A minimum of one hardcopy of the proposal and supporting documentation will be needed.

Contract Term

The contract(s) will be for 3 years with two additional one (1) year renewal options upon mutual agreement of both parties.

Contract Value

The contract value may be up to \$300,000 per year depending on project needs and supplemental staff requirements for a total of \$900,000 over the three year period and \$1,500,000 if all renewals are exercised. The City's IT department currently spends approximately \$220,000.00 per year in maintenance on the products listed below. Other anticipated spending will be to refresh aging hardware or purchase new hardware and software for City wide needs.

Cooperative Procurement

The contract will be open to other local governments and public bodies in the Commonwealth of Virginia.

Multiple Vendor Awards

The City may award to multiple vendors if more than one vendor meets or exceeds the requirements or it is deemed in the best interest of the City to have more than one source for work under this proposal. Awards may be made for any or all requirements of this solicitation. Each vendor must clearly specify which service and equipment they are able to supply and which services they are not able to supply.

Supplier Personnel

Supplier shall take such steps as may be necessary to ensure that all personnel provided under this Contract are competent and knowledgeable of the contractual arrangements and the applicable SOW between the City and Supplier. Supplier shall be solely responsible for the conduct of its employees and subcontractors, including all acts and omissions of such employees and subcontractors, and shall ensure that such employees and subcontractors comply with the appropriate City site security, information security and personnel conduct rules, as well as applicable federal, state and local laws. The City reserves the right to require the immediate removal from such City's premises or network of any employee, subcontractor or agent of Supplier whom the City believes has failed to comply or whose conduct or behavior is unacceptable or unprofessional or results in a security or safety breach. Additionally, after assignment to a specific SOW project, should a supplier employee be terminated or otherwise no longer be employed by supplier, the supplier shall notify the City within 24 hours so that the City may revoke any access to City facilities or data network.

Performance

All Services shall be performed with care, skill and diligence, consistent with or above applicable professional standards currently recognized in its profession, and Supplier shall be responsible for the professional quality, technical accuracy, completeness and coordination of all plans, information, specifications, computer programs, software, Deliverables and Services furnished under this Contract;

The Services are pursuant to a particular Statement of Work, and therefore such Services and Deliverables shall be fit for the particular purposes specified by the City of Hampton ordering officer and Supplier is possessed of superior knowledge with respect to the Services and is aware that the City is relying on Supplier's skill and judgment in providing the Services;

The Services shall meet or exceed the Requirements in the SOW. The Services shall be performed in a professional manner;

Security Compliance

Supplier agrees to comply with all provisions of the then-current City of Hampton Technology Manual published by the City of Hampton's Department of Information Technology that are pertinent to the supplier's operation and have been supplied by the City. Supplier shall also comply with all applicable federal, local and state laws and regulations. For any individual City location, security procedures may include but not be limited to: background checks, records verification, photographing and fingerprinting of supplier's employees or agents, additional forms which may include non-disclosure agreements to be signed by supplier's employees or agents acknowledging that all City information which the such employees and agents come into contact while at the City's site is confidential and proprietary. Any unauthorized release of proprietary or personal information by the supplier or an employee or agent of supplier shall constitute a breach of its obligation under this section of the contract.

Supplier shall immediately notify the City of any breach of unencrypted and unredacted personal information, as those terms are defined in Virginia Code 18.2-186.6, and other personal information, such as insurance data, credit card data, date of birth, provided by the City. Supplier shall provide the City the opportunity to participate in the investigation of the breach and to exercise control over reporting the unauthorized disclosure, to the extent permitted by law.

Supplier has used its best efforts through quality assurance procedures to ensure that there are no Computer Viruses or undocumented feature in any materials delivered electronically or delivered in an electronic format to the City and that no media contain any embedded device or code (e.g., time bomb) that is intended to obstruct or prevent any authorized user's use of the information contained thereon, nor shall Supplier disable any authorized user's use of such media through remote access or otherwise.

Selection and Management of Supplier Personnel

Supplier shall take such steps as may be necessary to ensure that all personnel provided under this Contract are competent and knowledgeable of the contractual arrangements and the applicable SOW between the City and Supplier. Supplier shall be solely responsible for the conduct of its employees and subcontractors, including all acts and omissions of such employees and subcontractors, and shall ensure that such employees and subcontractors comply with the appropriate City site security, information security and personnel conduct rules, as well as applicable federal, state and local laws. The City reserves the right to require the immediate removal from such City's premises or network of any employee, subcontractor or agent of Supplier whom the City believes has failed to comply or whose conduct or behavior is unacceptable or unprofessional or results in a security or safety breach.

Delivery

Supplier shall deliver all Product F.O.B. Destination with inside delivery, with such destination being the "ship to" address specified in the applicable order. For orders for which Supplier is to provide installation of the Product, Supplier shall bear all risk of loss of or damage to the Product until Acceptance by the City. For orders for which Supplier is not to provide installation of the Product, Supplier shall bear all risk of loss or damage to the Product until Receipt. In all cases, Supplier shall arrange and pay for all transportation and insurance sufficient to fully protect the Product while in transit. Each shipment shall include a packing slip indicating this Contract number, the City's order number, the part number, a description of the Product shipped and the quantity shipped. Each package in any shipment shall be numbered, shall have stenciled on one end and one side a description of the quantity of Product contained therein by part number and description, and shall conspicuously display the number of the package in that shipment which contains the packing slip. If any loss to, or damage of, the Product occurs prior to Acceptance by the City, Supplier shall immediately provide a replacement item. Title to Product, excluding System Software, shall pass upon Acceptance. Supplier shall make available all appropriate and/or related user documentation at the time of delivery of the first unit of each different Product type. Product delivered without the appropriate and required documentation shall be considered "shipped short" until the applicable documentation has been received.

Product Acceptance

Product shall be deemed accepted when the ordering City determines that such Product successfully operates in accordance with the Requirements. Such City shall commence Acceptance testing within five (5) days, or within such other period as set forth in the applicable order, after Receipt/installation of the Product. Acceptance testing will be no longer than five (5) days, or such longer period as may be agreed in writing between the City and Supplier. Supplier agrees to provide to the City such assistance and advice as the City may reasonably require, at no additional cost, during such Acceptance testing, other than pre-approved travel expenses incurred which are reimbursable by the City at the then-current Per Diem amounts as published by the Virginia Department of Accounts. Any such travel expenses must be pre-approved by the City and shall be reimbursable by the City at the then-current Per Diem amounts as published by the Virginia Department of Accounts <http://www.doa.virginia.gov/>, or a successor URL(s)). The City shall provide to Supplier written notice of Acceptance upon successful acceptance testing. Should the City fail to provide Supplier written notice of successful or unsuccessful Acceptance testing within five (5) days following the Acceptance testing period, the Product(s) shall be deemed Accepted.

Parts and Maintenance Support

Supplier agrees to make available new/certifiable as new spare parts and the Maintenance Services for each product type ordered by the City for five (5) years from the expiration of the initial Warranty Period of the last unit of any given Product type provided by Supplier. Thereafter, Supplier shall advise the City of its intent to discontinue either certain parts or maintenance services for any Product type ordered by the City. Supplier shall notify the City one (1) year prior to the effective date of any such discontinuance, and shall provide to the City the opportunity to purchase spare parts in a quantity adequate to support its installed base. Should Supplier advise the City of its intent to discontinue certain parts for any Product type ordered by the City, the City has the option to request and Supplier has the obligation to provide, all documentation, including source code, required to ensure ongoing support, including full maintenance and repair by the Authorized User or its designated third-party maintenance provider within thirty (30) days prior to the discontinuance date or to replace the unsupported Product with a supported Product at a cost to the City of no more than the cost delta between the supported Product and the unsupported Product.

Evaluation Criteria

Proposals will be evaluated on the following criteria:

1. Demonstrated ability and successful experience in the service and product categories identified by the City.
2. Geographic proximity of the company, its management team and resources to the City of Hampton to enable a high degree of partnership and support.
3. Experience in providing category products and services to local government entities in the Commonwealth of Virginia.
4. Proactive account management including ordering, billing and reconciliation, as well as providing reports on account and product sales activities
5. Price proposal including ease of ordering, billing and reconciliation

General Statement of Work

The City of Hampton's IT Department seeks vendors to provide equipment, software, maintenance and installation to support its network, servers, storage and security environment. The City seeks competitive bids for a catalogue of equipment, supplies, hardware, software, maintenance and services to support the existing infrastructure, new projects and future technology requirements. The City will be seeking qualified vendors in five service categories; 1) Network equipment, hardware, software maintenance and services; 2) Servers, Back Up and Storage equipment, software maintenance and services; 3) Security and Monitoring Products, Services and Maintenance 4) Audio Visual Equipment, maintenance, software and services 5) Other current and future infrastructure related equipment, maintenance and services. These categories are summarized below.

All purchases from such contracts will be on an as needed basis.

Contract Categories:

1. **Network Products:** Includes network equipment, hardware, software and services. The City of Hampton currently employs primarily Cisco network switches, firewalls, routers and wireless equipment and utilizes Dell servers and storage. The City seeks to establish a city wide contract with one or more manufacturers or resellers to provide on an as needed basis the full catalogue of products and services as follows:
 - Includes all projects, tasks, equipment and services related to the support, maintenance and enhancement to the City's current data network infrastructure and services. A summary of services is itemized below:
 - Full line of Cisco routers, networking and wireless products
 - Cisco Firewalls and Security Products
 - Full line of Xirrus networking products and services
 - Full line of Aruba networking products and services
 - Full line of Citrix products and services
 - Full line of Net Motion products and services
 - Full line of APC (American Power Conversion) UPS equipment
 - Full line of Liebert UPS equipment
 - Associated or complimentary monitoring tools and services
 - Support and Installation Services
 - Maintenance agreements, services and products
 - Consulting and technical staff augmentation services
 - Vendors may propose additional manufacturer's network equipment, products and services as a supplement to existing manufacturers or for future migration purposes
2. **Servers, Back Up and Storage:** Server, Back Up and Storage Equipment, Maintenance and Software. The City of Hampton seeks to establish a city wide contract with one or more manufacturers or resellers to provide on an as needed basis the full catalogue of products and services from various vendors
 - Includes all projects, tasks, equipment and services related to the support, maintenance and enhancement to the City's current technology infrastructure and services. A summary of services is itemized below:
 - Full line of Dell Servers & Storage and associated products
 - Full line of Symantec Products and Services
 - Full line of VMWare Products and Services
 - Full line of Barracuda Products and Services
 - Full line of disaster recovery solutions to include cloud based type backup or DR.
 - Associated or complimentary monitoring tools and services
 - Support and Installation Services
 - Maintenance agreements, services and products
 - Consulting and technical staff augmentation services
 - Vendors may propose additional manufacturer's network equipment, products and services as a supplement to existing manufacturers or for future migration purposes
3. **Security and Monitoring Tools** - The City of Hampton seeks to establish a city wide contract with one or more manufacturers or resellers to provide on an as needed basis the full catalogue of products and services. A summary of existing services is itemized below:
 - Palo Alto Networks
 - SolarWinds Monitoring Tools
 - ManageEngine Tools
 - Intrusion detection/monitoring systems with emphasis on cloud based/managed services type systems
 - Penetration testing services

- Mobile Data Management tools and software (both premise and cloud based)

4. **Audio Visual Products and Services** – The City of Hampton seeks to establish a city wide contract with one or more manufacturers or resellers to provide on an as needed basis the full catalog of products and services.

- Includes all projects, tasks, equipment and services related to the support, maintenance and enhancement to the City's audio visual activities.
- Full Line of video displays from one or all of the following manufacturers:
 - i. Sharp
 - ii. Samsung
 - iii. LG
 - iv. Sony
 - v. Panasonic
 - vi. Other similar brands
- Ability to repair and maintain existing audio and video equipment
- Full Line of Tightrope Media Applications and Equipment to support digital signage and other audio visual requirements
- Equipment and services to support for projectors, projection screens and other equipment to support conference rooms and meeting rooms
- Audio and Video Distribution Systems
- Microphones, Amplifiers, Speakers, Switches, Control Systems and other audio devices and equipment
- Associated or complimentary equipment, tools and services
- Support and Installation Services
- Maintenance Services and Products
- Consulting and Monitoring Services
- Vendors may propose additional manufacturer's network equipment, products and services as a supplement to existing manufacturers or for future migration purposes.

5. **Other products and services related to IT infrastructure**

- The City seeks vendors that have new and innovative solutions to address City business needs. Vendor may propose additional equipment, services, software, applications, technology solutions, network services or equipment, cloud services and managed services that will enhance the City's network, server, data center, monitoring, security and audio/visual environment over the life of the contract. The City seeks vendors that keep up with technology and continually improve and enhance service offerings. The City intends to add applicable equipment and services during the life of the contract to enhance and augment existing products and services.

All respondents shall identify which Categories they are submitting proposals by completing the following:

Vendor Proposal Matrix – Please mark with an "X" each Category with a proposal submission

Table 1. Vendor Proposal Matrix

Vendor Name	Network Products	Servers, Storage & Back Up	Security & Monitoring	AV Products	Other

All respondents shall complete the following information in response to the solicitation

- Overall years of experience should equate to how many years the company has been providing this service category to private or public sector customers.

- Years of experience in government should equate to how many years the company has been providing this service category to Virginia Localities.

Table 2. Vendor Experience Matrix

Service Category	Overall Years of Experience	Years of Experience in Virginia Local Government	Location Business Headquarters (City, State)	Location of Offices Servicing the City of Hampton (City, State)
Network Equipment				
Servers Storage and Back Up				
Security & Monitoring				
AV Equipment				
Other products and services				

Experience & Certifications: Vendors are to describe in detail the qualifications and certifications from manufacturers or other applicable entities so the City may evaluate their viability to support the City's network and services.

SWaM: Vendors should indicate if they are a Small, Women-owned, and Minority-owned Business certified company in the Commonwealth of Virginia. Provide a copy of the certificate or the certificate number.

General Environment

Currently the City has approximately 2500 employees in over 50 locations utilizing IT services and products. The City's technology environment is an essential service supporting public safety, public works, executive management, parks and recreation, tax and revenue collections, administrative services, land management, economic development, human services, 911, 311 and many other essential City functions. Technology services provide needed functions 24x7 during normal days and during crisis events. It is essential that any vendor providing services understand the critical nature of the City's data network needs and environment.

The City's goal is to support the current environment as well as having a variety of solutions and products to fit technology needs over the next 3 – 5 years.

Please identify products that your company provides in support of the Technology services:

Table 3. Product Support Table

Vendor	Full Product Catalogue Offered (Y/N)	Alternative Manufacturers	Number of Years Selling Product Line	Category
Cisco				Network
Xirrus				Network
Aruba				Network
Citrix				Network
Net Motion				Network
APC				Network
Liebert UPS				Network
Dell				Servers, Back Up and Storage
VMWare				Servers, Back Up and Storage
Symantec				Servers, Back Up and Storage
Barracuda				Servers, Back Up and Storage
Palo Alto				Security & Monitoring
Manage Engine				Security & Monitoring
SolarWinds				Security & Monitoring
Tightrope Media				A/V
Sharp				A/V
Samsung				A/V
LG				A/V
Sony				A/V
Panasonic				A/V
Other Manufacturers (add rows as needed)				Vendor must specify category

Vendors will complete the following General Solution Matrix.

Pricing Schedule: Vendors are to complete the following pricing schedules.

The City provides overall categories for pricing. Vendors may expand the items or categories as necessary to support the City infrastructure. Vendors shall submit pricing for the products that they support and are bidding on in this RFP.

Table 4. Pricing Schedule – if there are multiple discounts by product for a given manufacturer please provide additional lines or pages for each manufacturer.

Product/Manufacturer	Item Category	% off of Manufacturer's list price for purchase	% off of Manufacturer's list price for maintenance	Notes or Model(s) where discounts apply
Cisco	Network			
Aruba	Network			
Xirrus	Network			
Citrix	Network			
APC	Network			
Liebert UPS	Network			
Net Motion	Network			
Dell	Servers, Storage & Back Up			
VMWare	Servers, Storage & Back Up			
Symantec	Servers, Storage & Back Up			
Barracuda	Servers, Storage & Back Up			
Palo Alto	Security & Monitoring			
Solar Winds	Security & Monitoring			
Manage Engine	Security & Monitoring			
Tightrope	A/V			
Sharp	A/V			
Samsung	A/V			
LG	A/V			
Panasonic	A/V			
Sony	A/V			
Other Manufacturers (add rows as needed)				

Pricing Proposal

Please provide the hourly price ranges for on site and off site support for each job category. Onsite support will require that the individual work at the City's location to perform all job duties and will be supplied with the equipment and software necessary to perform job functions. Off site resources will not work on the City's premise and will supply the necessary hardware, software and networking to perform job duties. The City will provide the servers and server infrastructure or remote access to network resources as required for offsite resources. Off site resources may be asked to attend calls and web meetings on the City's schedule. The City prefers consultants to be in the continent of North America. Pricing shall be ALL inclusive to include travel and Per Diem rates.

Job Category Equivalent experience may substitute for specific certification	On Site Hourly Rate	Off Site (Remote Hourly Rate	Monthly Rate (if available)
Certified Information Systems Security Professional (CISSP)			
Cisco Certified Entry Network Technician (CCENT)			
Cisco Certified Network Associate (CCNA)			
Cisco Certified Network Professional (CCNP)			
Cisco Certified Network Associate Wireless –(CCNA Wireless)			
Cisco Certified Internetwork Expert (CCIE)			
Cisco Certified Design Engineer (CCDE)			
Cisco Certified Architect (CCA)			
Certified Wireless Network Professional (CWNP)			
Microsoft Certified Solution Expert Server Infrastructure (MCSE)			
Microsoft Certified Solution Associate (MCSA) SQL Server 2008 & 2012			
VMWare Certified Associate			
VMWare Certified Professional in Data Center Virtualization			
VMWare Advanced Professional in Administration & Design			
VMWare Certified Design Expert			
Equipment/Software Installation/Configuration Services			
Equipment/Software Upgrade and/or Update Services			
Equipment/software repair services			
Other Applicable Services (add rows as needed)			

Other services or products not included above may be proposed with full explanation of what is being proposed and pricing.

III. SPECIAL INSTRUCTIONS TO THE OFFEROR

A. Definitions:

Issuing Office:

Wherever used in this Request for Proposal, Issuing Office will be:

Doris McRae, Procurement Manager
Consolidated Procurement Division
Community, Municipal Services/Education
1 Franklin Street, Suite 345
Hampton, VA 23669
Phone: (757) 727-2200
Fax: (757) 727-2207
Email: dmcrae@hampton.gov

B. Contract Administrator:

Wherever used in this Request for Proposal and for purposes of any notices under this contract, the City contract Administrator will be:

Bill Agee
Information Technology
City Hall, 6th Floor
22 Lincoln Street
Hampton, VA 23669
757 727-6794 (Phone)
757 727-6631 (Fax)
Email: bagee@hampton.gov

C. Special Definitions:

Issuing Office:

Wherever used in this Request for Proposal, Issuing Office will be:

Consolidated Procurement Division	
Nevador Evans, Buyer	Phone: (757) 727-2196
1 Franklin Street, Suite 345	Fax: (757) 727-2207
Hampton, Virginia 23669-3570	Email: nevans@hampton.gov

IV. SPECIAL INSTRUCTIONS TO THE OFFEROR

A. Contact with City/City Staff, Representatives, and/or Agents:

Direct contact with City staff, representatives, and/or agents other than the Consolidated Procurement Division staff on the subject of this RFP or any subject related to this RFP is expressly prohibited except with the prior knowledge and permission of the Purchasing Agent or designated representative.

B. Pre-Proposal Conference: N/A

C. Site Visit: N/A

D. Offerors of Record:

Offerors receiving a copy of this RFP from a source other than the Issuing Office must contact the Issuing Office and provide Offeror's name, address, contact person, telephone and fax number, along with the RFP Item Number. Offeror will be added to the City's list of Offerors of Record and will receive notification of any addenda to the RFP.

E. Questions:

Offerors must submit questions regarding the Request for Proposals in writing to the Issuing Office via fax (757) 727-2207 or email **preferably** to nevans@hampton.gov no later than 4:30PM EST on November 19, 2014. Necessary replies will be issued to all Offerors of Record as addenda that shall become part of the contract documents. Oral instructions do not form a part of the proposal documents.

Offeror is responsible for checking website <http://www.Hampton.gov/bids-contracts> or contacting the Issuing Office within 48 hours prior to proposal closing to secure any addenda issued for this RFP.

F. Changes or Modifications:

Changes or modifications to this Request for Proposals made prior to the date and time of closing will be addressed by addenda from the Issuing Office. Offerors are to acknowledge receipt of addenda in the space provided on the cover page of this Request for Proposals. Oral communications are not a part of the proposal documents. This RFP and any addenda shall be incorporated, by reference, into any resulting contract.

G. RFP Closing:

Offeror shall ensure its proposal is time stamped by the Issuing Office no later than the Closing Date and Time shown on the cover page of the Request for Proposals. Proposals received after the specified date and (time stamped 4:01 PM or later) will not be considered and will be returned to the Offeror unopened.

H. Proposal Submittal Requirements:

1. Each proposal submission shall be submitted to the Issuing Office and shall include the following:

a. The cover page of this Request for Proposals and it will contain:

- 1) Original signature of an agent authorized to bind the company
- 2) Requested contact information
- 3) Company Federal Employer Identification Number
- 4) Acknowledgement of any addenda received

b. List of attachments as needed

c. Completed and signed anti-collusion/nondiscrimination clauses on page two.

2. Offerors are encouraged to submit the proposals on recycled paper and to use double sided copying.

3. **Proposals must be submitted utilizing the following requirements:**

a. Offerors shall submit all responses in electronic format that can be distributed to evaluators. It is our intention that all evaluators of the proposals be able to view proposals and all supporting documentation in electronic format. The City estimates they will need four (4) copies of the proposals on CD. A minimum of one hardcopy of the proposal and supporting documentation shall be provided.

b. All proposals shall be received and time stamped in the Issuing Office no later than the Closing Date and Time shown on the cover page of this Request for Proposals. Any proposal received after the specified date and time (4:01PM EST or later) will not be considered and will be returned to the Offeror unopened.

c. Proposals must include all elements noted in the "Preparation of Proposals" section below.

d. Include a statement setting forth the basis for protection of proprietary information, if any, as detailed in the "Proprietary Information/Disclosure" section.

e. Proposals are to be organized in the following tabs:

Tab 1 – Experience

Tab 2 – Services to be provided

Tab 3 – Capabilities and Skills

Tab 4 – Cost

Tab 5 - Exceptions

Tab 6 – Proposed alternatives to the City requirements.

Tab 7 – Participation in the Minority and Woman-Owned Business Program

I. Preparation of Proposals:

In presenting their proposals, Offerors are encouraged to be thorough in addressing the *Specific Requirements* and the *Proposal Submittal Requirements* as outlined in this RFP.

To facilitate the City's evaluation of Offeror's proposal, Offeror is to number all pages of its proposal and provide tabs as indicated above. **Offeror must fully address each of the following items and submit proposals using the following format:**

1. **Experience** - Provide a concise description of all work experiences as they relate to the scope of work outlined herein. Said description should include, but not be limited to:
 - a. Offeror's established experience record in providing comparable services to organizations similar to the City of Hampton.
 - b. Number and types of customers the Offeror has served with comparable services.
 - c. Number of years Offeror has been providing these types of services.
 - d. A minimum of five (5) references for which Offeror has completed services comparable to those described in this RFP. Include references for work performed in an environment comparable to the City of Hampton. For each reference, detail:
 - 1) Name of firm
 - 2) Address of firm
 - 3) Name, title, address, email address, telephone and fax numbers of a contact for the firm
 - 4) Number of years the Offeror has served the firm
 - 5) Brief summary of scope of services provided to the firm
 - e. Other available documentation to verified Offeror's experience
 - f. A statement detailing why the Offeror is the best candidate to provide the City of Hampton with the services requested in this RFP.
2. **Capability and Skill** - Describe the qualifications and skills of the organization to provide the services. Said description should provide, but not be limited to, the following information:
 - a. Background information about the organization, e.g., philosophy, ownership, size, facilities and locations, etc.
 - b. Offerors management structure of the firm, e.g. organization chart of the firm, project team, etc.
 - c. Size and location of the office that will serve the City of Hampton
 - d. Offeror's qualifications to perform the services, including all resources available to Offeror for the performance of the contract.
 - e. Qualifications and resumes of team members and other employees who will be managing and performing the services under this contract. Projects and client services lists for team members may be submitted.
 - f. Name, title, address, email address, telephone and fax numbers, and work hours of the Offeror's Contract Representative for the following functions:
 - 1) Contact person for prompt contract administration upon award of the contract
 - 2) Contact person during the period of evaluation
 - 3) Authorized agent to accept any notices provided for in this contract
 - g. Indicate the type of organization you represent, i.e. individual, partnership or corporation. If the Offeror is a corporation, list the names of the President, Vice-President, Secretary, Treasurer and all Principals. If the Offeror is a partnership, include the names of all principals or partners.
 - h. A detailed history of all mergers or acquisitions
 - i. A copy of the certificate verifying the firm is registered to do business in the Commonwealth of Virginia.
 - j. If applicable - a detailed list of contractor licenses held, including license class and number
 - k. Offeror's current financial condition. Provide supporting documentation and audited annual reports for the past three (3) years. If company is privately held, supply sufficient information to document the company's financial status and capability to perform under this contract. Include any financial ratings held by the firm.
 - l. If Offeror intends to subcontract any part of the work under this contract, indicate services to be subcontracted and subcontractor(s) to provide said services.
3. **Services to be Provided** - Provide a detailed description of the services to be provided under this contract. Said description is to address, at a minimum:
 - a. An Introduction with an overview of Offeror's understanding of the scope of work and services to be provided.
 - b. Best practice approaches to providing services to the City that enhance efficiency and effectiveness. Innovative solutions will be considered by the City.
 - c. **EACH** of the *Specific Requirements* set forth under the *Scope of Work* specified in this RFP.
 - d. A detail of any assistance, equipment, or other items the Offeror will require the City to furnish under the contract.
 - e. A statement explaining why the Offeror's proposed solution would be the most advantageous to the City.
 - f. Describe the one attribute that places the Offeror ahead of the competition.
4. **Costs** - Complete and submit pricing in separate sealed envelope.

- a. Offeror is to provide as an attachment any additional pricing information or alternative pricing structures offered.
- b. Offeror's prices will be subject to negotiations.
- c. After negotiations and award of this contract, Contractor's pricing for the services provided under this contract shall be a firm, fixed price during the term of the contract and any extensions.
5. **Exceptions/Alternatives** - Detail any exceptions taken to the *Scope of Work* and *Terms and Conditions* sections of this RFP. For each exception, specify the RFP page number, section number, and the exception taken. Offeror must not incorporate its standard contract document into its proposal, by reference or in full text, without listing each exception it represents to the terms and conditions of this RFP, as described in the *Exceptions/Alternatives* section of this RFP.
6. **Proposed Alternatives to the City Requirements** - Detail any proposed alternatives the City's requirements as outlined in this RFP.
7. **Minority/Woman Owned Programs (Attachment B)**

J. Evaluation of Proposals

1. After the proposal opening, the City will select for further consideration two or more Offerors deemed to be fully qualified and best suited among those submitting proposals based on Offerors' responses to the information requested in this RFP.
2. The following criteria will be used in the evaluation process:
 - A. Demonstrated ability and successful experience in the service and product categories identified by the City.
 - B. Geographic proximity of the company, its management team and resources to the City of Hampton to enable a high degree of partnership and support.
 - C. Experience in providing category products and services to local government entities in the Commonwealth of Virginia.
 - D. Proactive account management, including ordering, billing and reconciliation, as well as proving reports on account and product sales activities.
 - E. Price proposal including ease of ordering, billing and reconciliation.

Only submittals that are seen as responsive, from Offerors deemed responsible, will be evaluated against the criteria and be eligible for an award. Once negotiations are complete, the City may again make a determination as to whether the Offeror is responsible.

Responsive: An Offeror that has fully responded to the purpose and scope of the specifications.

Responsibility: The Offeror who has the capability, in all respects, to fully perform the contract requirements, and the moral and business integrity and reliability that will assure good faith performance as described by these specifications.

3. Based on the initial evaluation, the City may request the selected Offerors to make oral presentations. Thereafter, the City will conduct negotiations with each of the selected short-listed Offerors. Individuals representing the Offeror during negotiations shall have the authority to negotiate and contractually bind the company to a contract.
4. After negotiations are completed, the City will select the Offeror who, in the City's opinion, has made the best proposal and shall award the contract to that Offeror (referred to in this RFP as the Contractor. Should the City determine in writing and in its sole discretion that only one Offeror is fully qualified, or that one Offeror is clearly more highly qualified than the others under consideration, a contract may be negotiated and awarded to that Offeror.
5. The City is not required to furnish a statement of the reason(s) why a proposal was not deemed to be the most advantageous.

The City reserves the right to reject or award in whole or part when most advantageous to the City.

V. GENERAL TERMS AND CONDITIONS

A. Contract Document:

This RFP, its addenda, Contractor's proposal, any additional information requested, and negotiated changes will constitute the final contract hereafter referred to as this "contract". These documents will be incorporated by

reference into the City Purchase Order awarding this contract. This contract shall be governed by the contract documents in the following order of precedence.

1. This RFP document
2. Any negotiated changes to the foregoing documents
3. Offeror's proposal

B. Proposal Binding for One Hundred Twenty (120) Days:

Offeror agrees that its proposal shall be binding and may not be withdrawn for a period of one hundred twenty (120) calendar days after the scheduled closing date of this Request for Proposals.

C. Proprietary Information/Non-Disclosure:

Offeror is advised that the Virginia Public Procurement Act (Section 2.2-4342, Code of Virginia, 1950 as amended) shall govern public inspection of all records submitted by Offeror. Specifically, if Offeror seeks to protect any proprietary data or materials, pursuant to Section 2.2-4342, Offeror shall:

1. Invoke the protections of this Section prior to, or upon submission of, the data or other materials.
2. Provide a statement that identifies the data or other materials to be protected and that states the reasons why protection is necessary.
3. Submit trade secrets or other proprietary information under separate cover in a sealed envelope clearly marked "PROPRIETARY".
4. Information submitted that does not meet the above requirements will be considered public information in accordance with State statutes.
5. The City reserves the right to submit such information to the City attorney for concurrence of the Offeror's claim that it is in fact proprietary.
6. References to the proprietary information may be made within the body of the proposal; however, all information contained within the body of the proposal shall be public information in accordance with State statutes.
7. Trade secrets or proprietary information submitted by an Offeror in conjunction with this RFP is not subject to public disclosure under the Virginia Freedom of Information Act (VFOIA).
8. Information submitted that does not meet the above requirements will be considered public information in accordance with the VFOIA.
9. An all inclusive statement that the entire proposal is proprietary is unacceptable. A statement that Offeror's costs and/or proposal pricing are to be protected is unacceptable. Offeror will be requested to remove any such statement(s) in order to be eligible for further consideration.

D. Contract Modification(s):

After award, any and all modifications to this contract shall be mutually agreed to by both parties, in writing, and authorized by the City Purchasing Agent or his designee via issuance of a Change Order (Purchase Order).

E. Offeror Obligation:

Offeror shall carefully examine the contents of this Request for Proposals and any subsequent addenda. Failure to do so shall not relieve the Contractor of its obligation to fulfill the requirements of any contract awarded as a result of this RFP.

F. Conditions of Work:

Offeror shall inform itself fully of the conditions related to services required herein. Failure to do so will not relieve a Contractor of the obligation to furnish all goods and/or services necessary to carry out the provisions of this contract.

G. Prime Contractor:

If in its performance of this contract, Contractor supplies goods or services by or through another party or subcontractor, Contractor agrees that:

1. Contractor shall act as the prime contractor for the goods and services to be provided under contract and shall be the sole point of contact with regard to all obligations under this contract.
2. Contractor represents and warrants that Contractor has made third parties or subcontractors aware of the proposed use and disposition of the other party's products or services, and that such other party has agreed in writing that it has no objection and that the City is not liable to such third parties or subcontractors for any work performed under this contract.
3. The use of subcontractors and the work they perform must receive the prior written approval of the City. The City will designate a Contract Administrator to approve such work.
4. Contractor shall be solely responsible for all work performed and materials provided by subcontractors.
5. Contractor shall be responsible for the liability of subcontractors for the types and limits required of the Contractor under this contract.

6. To obtain payment for work performed under this agreement: If the Contractor is an individual, the individual Contractor shall provide his/her social security number; If the Contractor is a partnership, or corporation, the Contractor shall provide its federal employer identification number.

H. Subcontractors:

Contractor's use of subcontractors and the work they are to perform must receive written approval from the Contract Administrator at least ten (10) calendar days prior to the work being performed. Contractor shall be solely responsible for all work performed and materials provided by subcontractors. Contractor shall be responsible for the liability of subcontractors for the types and limits required of the Contractor.

Payments to Subcontractors:

In accordance with Title 2.2, Chapter 43, Article 4 of the Code of Virginia (Virginia Public Procurement Act), Contractor shall make payment to all subcontractors, as defined in the Code, within seven (7) days after receipt of payment from the City; or shall notify the City and subcontractors in writing of the intention to withhold all or a part of the amount due along with the reason for nonpayment. In the event payment is not made as noted, Contractor shall pay interest at the rate of one (1) percent per month, unless otherwise provided in the Agreement, to the subcontractors on all amounts that remain unpaid after seven (7) days except for the amounts withheld as provided herein.

These same requirements shall be included in each subcontract and shall be applicable to each lower-tier subcontractor.

Contractor's obligation to pay an interest charge to a subcontractor pursuant to the payment clause in this section may not be construed to be an obligation of the City. An Agreement modification may not be made for the purpose of providing reimbursement for such interest charge. A cost reimbursement claim may not include any amount for reimbursement for such interest charge.

I. Non-Assignment:

Contractor shall not assign its right and duties under this Agreement without the prior written consent of the City Contract Administrator.

J. Antitrust:

Any perceived antitrust violation will be reported to the State Attorney General for possible enforcement of antitrust laws.

K. Anti-collusion/Nondiscrimination Requirements Form:

The attached "Anti-collusion/Nondiscrimination Requirements" form, on page 2 of this RFP, shall be executed by Offeror and is to be submitted with Offeror's Proposal. The requirements set forth on said form shall be considered to be binding terms and conditions in any contract resulting from this RFP. A contract will not be awarded to an Offeror who has not signed the anti-collusion/nondiscrimination statement.

L. Hold Harmless/Indemnification:

It is understood and agreed that Contractor hereby assumes the entire responsibility and liability for any and all damages to persons or property caused by or resulting from or arising out of any act or omission on the part of Contractor, its subcontractors, agents or employees under or in connection with this contract or the performance or failure to perform any work required by this contract. Contractor agrees to indemnify and hold harmless the City and its agents, volunteers, servants, employees and officials from and against any and all claims, losses or expenses, including reasonable attorney's fees and litigation expenses suffered by any indemnified party or entity as the result of claims or suits due to, arising out of, or in connection with (a) any and all such damages, real or alleged, (b) the violation of any law applicable to this contract, and (c) the performance of the work by Contractor or those for whom the Contractor is legally liable. Upon written demand by the City, shall assume and defend at Contractor's sole expense, any and all such suits or defense of claims made against the City, its agents, volunteers, servants, employees or officials.

M. Notices:

All notices, requests, demands, and elections under this contract, other than routine operational communications, shall be in writing and shall be deemed to have been duly given on the date when hand delivered, or on the date of the confirmed facsimile transmission, or on the date received when delivered by courier that has a reliable system for tracking delivery, or six (6) business days after the date of mailing when mailed by United States mail, certified mail, return receipt requested, postage prepaid. All notices shall be addressed to the following individuals:

1. To the City Contract Administrator as designated in this RFP.
2. To Contractor: Contractor's Contract Administrator as defined in Contractor's Proposal
3. Either party may from time to time change the individual(s) to receive notices and/or its address for notification purposes by giving the other party written notice as provided above.

N. Non-Performance:

1. Delivery Delays: The City reserves the right to procure goods and/or services to be provided under this contract from other sources in the event Contractor fails to deliver such goods and/or service deliverables in accordance with delivery dates and time frames set forth in this contract.
2. Unacceptable Deliveries (Rejections): Upon notification by the City that goods and/or service deliverables provided by the Contractor under this contract are damaged and/or not of the quality specified by the City, such goods and/or service deliverables will be rejected. Contractor shall replace such rejected goods and/or service deliverables immediately or within a reasonable time as determined by the City.
3. Contractor shall remove all rejected materials, equipment or supplies from the premises of the City within ten (10) days of notification. Rejected goods and/or service deliverables not removed from the City's premises within ten (10) days will be regarded as abandoned, shall become the property of the City, and the City shall have the right to dispose of such items.
4. The City reserves the right to authorize immediate purchase from other sources against rejections.
5. Liability: Contractor shall be liable to the City for all costs incurred by the City as a result of Contractor's failure to perform in accordance with the contract. Contractor's liability shall include, but not be limited to:
 - a. Damages and other delay costs, to include costs to procure goods/services from alternate suppliers.
 - b. Increased cost of performance, such as extended overhead and increased performance costs resulting from performance delays caused by Contractor and/or rejections of Contractor's goods and/or service deliverables.
 - c. Warranty and rework costs, liability to third party, excess costs, attorney's fees and related costs incurred by the City due to non-responsive performance of Contractor.

O. Termination Without Cause:

The City may at any time, and for any reason, terminate this contract by written notice to Contractor specifying the termination date, which shall not be less than thirty (30) days from the date such notice is mailed. Notice shall be given to Contractor by certified mail/return receipt requested, addressed to the Contractor's Contract Administrator. In the event of such termination, Contractor shall be paid such amount as shall compensate Contractor for the work satisfactorily completed, and accepted by the City, at the time of termination. In the event the City terminates the contract, Contractor shall withdraw its personnel and equipment, cease performance of any further work under this contract, and turn over to the City any work completed or in process for which payment has been made.

P. Termination With Cause/Breach:

In the event that Contractor shall for any reason or through any cause be in default of the terms of this contract, the City may give Contractor written notice of such default by certified mail/return receipt requested at the address set forth in Contractor's proposal or in Paragraph I of this contract. Unless otherwise provided, Contractor shall have ten (10) days from the date such notice is mailed in which to cure the default. Upon failure of Contractor to cure the default, the City may immediately cancel and terminate this contract as of the mailing date of the default notice. Upon termination, Contractor shall withdraw its personnel and equipment, cease performance of any further work under the contract, and turn over to the City any work in process for which payment has been made. In the event of violations of law, safety or health standards and regulations, this contract may be immediately cancelled and terminated by the City and provisions herein with respect to opportunity to cure default shall not be applicable. This contract may be terminated by either party in the event that the other party has failed to perform a material obligation or has otherwise breached a material term of this contract, if that other party has failed to cure that failure or breach within ten (10) days after receipt of written notice thereof from the other party.

Q. Breach of Contract:

Contractor shall be deemed in breach of this contract if the Contractor:

1. Fails to comply with any terms of this contract.
2. Fails to cure such noncompliance within ten (10) calendar days from the date of the City's written notice or such other time frame, greater than ten (10) calendar days, specified by the City Contract Administrator in the notice.
3. Fails to submit a written response to the City's notification of noncompliance within ten (10) calendar days after the date of the City notice.

All notices under this contract shall be submitted, either by fax or certified mail, return receipt requested, to the respective contract administrator. Contractor shall not be in breach of this contract as long as its default was due to causes beyond the reasonable control of and occurred without any fault or negligence on the part of both the Contractor and its subcontractors. Such causes may include, but are not restricted to, acts of God or of the public enemy, acts of the City in its sovereign capacity, fires, floods, epidemics, strikes, freight embargoes, and unusually severe catastrophic weather such as hurricanes.

R. Applicable Law:

This contract shall be deemed to be a Virginia contract and shall be governed as to all matters whether of validity, interpretations, obligations, performance or otherwise exclusively by the laws of the Commonwealth of Virginia and all questions arising with respect thereto shall be determined in accordance with such laws. Regardless of where actually delivered and accepted, this contract shall be deemed to have been delivered and accepted by the parties in the Commonwealth of Virginia.

S. Compliance with All Laws:

Contractor shall comply with all federal, state and local statutes, ordinances, and regulations now in effect or hereafter adopted, in the performance of this contract. Contractor represents that it possesses all necessary licenses and permits required to conduct business and/or will acquire any additional licenses and permits necessary for performance of this contract prior to the initiation of work. If the Contractor is a corporation, Contractor further expressly represents that it is a corporation of good standing in the Commonwealth of Virginia and will remain in good standing throughout the term of the contract and any extensions. All City of Hampton business license, personal property, real estate and other applicable tax requirements shall be met by Contractor.

T. Immigration Reform and Control Act of 1986:

Contractor/Vendor does not and shall not during the performance of the contract knowingly employ an unauthorized alien as defined in the Federal Immigration Reform and Control Act of 1986.

U. Venue:

Venue shall be in the Circuit Court of the City of Hampton, Virginia, and the United States District Court for the Eastern District of Virginia, Norfolk Division, compliant with applicable laws and regulations, as deemed appropriate by the City of Hampton.

V. Severability:

If any provision of this contract is found by any court of competent jurisdiction to be invalid or unenforceable, the invalidity of such provision shall not affect the other provisions of this contract, and all other provisions of this contract shall remain in full force and effect.

W. Non-Appropriation of Funds:

It is understood and agreed between the parties herein that the City shall be bound hereunder only to the extent that the funds shall have been appropriated. In the event no funds or insufficient funds are appropriated, the City shall immediately notify the Contractor of such occurrence and this contract shall terminate on the last day funds are available without penalty or expense to the City of any kind whatsoever.

X. Tax Exemption:

The City is exempt from federal excise tax and from all State and local taxes. Contractor shall not include such taxes in any invoices under this agreement. Upon request, the City will furnish the Contractor with tax exemption certificates or the City tax exempt number.

Y. Vendor's Invoices:

Contractor shall submit to the City all invoices promptly upon completion of the requirements for installation, delivery, and acceptance of the products and services required under this contract. Invoices shall not include any costs other than those identified in the executed City Purchase Order awarding this contract or any subsequent Change Orders issued by the Consolidated Procurement Division. All shipping costs are the Contractor's responsibility, except to the extent such charges are identified in the executed City Purchase Order or Change Orders. Contractor's invoices shall provide at a minimum:

1. Type and description of the product or service installed, delivered and accepted
2. Serial numbers, if any
3. Quantity delivered
4. Charge for each item
5. Extended total (unit cost x quantity)
6. This RFP number and the City Purchase Order number

Z. Contractual Disputes:

Any dispute concerning a question of fact as a result of a contract with the City which is not disposed of by agreement shall be decided by the City Purchasing Agent or designee, who shall reduce his decision to writing and mail or otherwise forward a copy thereof to the Contractor within thirty (30) days. The decision of the City Purchasing Agent or designee shall be final and conclusive unless the Contractor appeals within six (6) months of the date of the final written decision by instituting legal action as provided in the Code of Virginia. A Contractor may not institute legal action, prior to receipt of the public body's decision on the claim, unless the public body fails to render such decision within the time specified. Contractual claims, whether for money or other relief, shall be submitted in writing no later than sixty (60) days after final payment; however, written notice of the Contractor's intention to file such claim shall

have been given at the time of the occurrence or beginning of the work upon which the claim is based. Nothing herein shall preclude a contract from requiring submission of an invoice for final payment within a certain time after completion and acceptance of the work or acceptance of the goods. Pendency of claims shall not delay payment of amounts agreed due in the final payment.

AA. Warranty/Guarantee:

Contractor guarantees against defective or faulty material or workmanship for at least on (1) year or for the manufacturer's standard warranty period, whichever is greater, from date of acceptance by the City. To furnish adequate protection from damage for all work and to repair damages of any kind for which Contractor or Contractor's workmen are responsible, to the building or equipment, to Contractor's own work, or to the work of others. Any merchandise or service provided under the contract which is, or becomes, defective during the warranty period, shall be replaced by the Contractor free of charge with the specific understanding that all replacements shall carry the same guarantee as the original equipment or service (one year or manufacturer's standard warranty period, whichever is greater, from the date of acceptance of the replacement). Contractor shall make any such replacement immediately upon receiving notice from the City.

BB. Payment Terms:

To be eligible for payments, all labor, equipment and materials covered under Contractor's invoice must be completed and accepted by the City. The City agrees to make payments under this contract within thirty (30) days after receipt of a correct invoice for such payment. Where payment is made by mail, the date of the postmark shall be deemed the date of payment. Any amounts due the City under the terms of this or any other agreement may be applied against Contractor's invoices with documentation for the basis of the adjustment attached. In no event shall any interest penalty or late fee accrue when payment is delayed because of disagreement between the City and Contractor regarding the quantity, quality, time of delivery, or other noncompliance with the contract requirements for any product or service or the accuracy or correctness of any invoice. Payment terms offering a "prompt payment discount" of 20 days or greater will be considered in the evaluation of Proposals. All other payment terms shall be net thirty (30) calendar days or greater. Payment terms not specified by Offeror shall be net forty-five (45) days.

Special Educational or Promotional Discounts - Contractor shall extend any special educational or promotional discounts immediately to the City during the term of the contract. Such notice shall also advise the duration of the specific sale or discount price.

CC. Audits:

The City shall have the right to audit all books and records (in whatever form they may be kept, whether written, electronic or other) relating or pertaining to this contract (including any and all documents and other materials, in whatever form they may be kept, which support or underlie those books and records), kept by or under the control of Contractor, including, but not limited to, those kept by Contractor, its employees, agents, assigns, successors and subcontractors. Contractor shall maintain such books and records, together with such supporting or underlying documents and materials, for the duration of this contract and for at least three years following the completion of this contract, including any and all renewals thereof. The books and records, together with the supporting or underlying documents and materials shall be made available, upon request, to the City, through its employees, agents, representatives, contractors or other designees, during normal business hours at Contractor's office or place of business in Hampton, Virginia. In the event that no such location is available, then the books and records, together with the supporting or underlying documents and records, shall be made available for audit at a time and location in Hampton, Virginia, which is convenient for the City. This paragraph shall not be construed to limit, revoke, or abridge any other rights, powers, or obligations relating to audit which the City may have by state, city, or federal statute, ordinance, regulation, or agreement, whether those rights, powers, or obligations are express or implied.

DD. Notice of Award:

Any contract resulting from this RFP will be publicly posted for inspection in the Consolidated Procurement Division, 1 Franklin Street, Suite 345, Hampton, Virginia 23669.

EE. Award:

The City intends to award a contract to a fully qualified Offeror submitting the best proposal based on the criteria set forth herein and as determined by the City in its sole discretion. At the City's sole discretion, the City may reject any or all proposals in whole or in part if such action is determined to be in the City's best interest. The City reserves the right to enter into any contract deemed to be in its best interest, including the award of this contract to more than one contractor.

FF. Disposition of Proposals:

All materials submitted in response to this RFP will become the property of the City. One (1) copy of each proposal will be retained for official files, will become a matter of public record after award of the contract, and will be open to public inspection subject to the *Proprietary Information/Disclosure* section of this RFP.

GG. Exclusivity: *Does not apply*

HH. Non-Exclusivity: *Applies*

The City reserves the right to procure goods or services covered under this contract from a third party, when in the City's sole discretion, it is deemed to be in the City's best interest.

II. Special Terms and Conditions:

JJ. Contract Term:

This contract term shall be FIRMED-FIXED for three (3) years.

KK. Contract Extension:

This contract may be extended upon mutual agreement of both parties for (2) additional, one year periods, upon the same prices, terms, and conditions set forth in the negotiated contract resulting from this RFP. The Department of Labor Bureau of Labor Statistics CPI-U Wage Rate Table will apply for optional renewal but shall not exceed 5% annually.

LL. Time is of the Essence:

Time is of the essence in this contract. Contractor expressly acknowledges that in the performance of its obligations, the City is relying on timely performance and will schedule operations and incur obligations to third parties in reliance upon timely performance by Contractor and may sustain substantial losses by reason of untimely performance.

MM. N/A

NN. Insurance:

Contractor shall submit to the City Contract Administrator Certificates of Insurance, prior to beginning work under this contract and no later than ten (10) days after award of the contract. All policies of insurance required herein shall be written by insurance companies licensed to conduct the business of insurance in Virginia, and acceptable to the City, and shall carry the provision that the insurance will not be cancelled or materially modified without thirty (30) days prior written notice to the City.

1. The certificates of insurance shall list the City of Hampton, 1 Franklin Street, Suite 345, Hampton, Virginia 23669, as the additional insured for the specified project as outlined in this RFP.
2. Insurance shall be maintained during the entire term of the contract and any extensions and shall be of the following forms and limits:

FORMS	LIMITS
Workers' Compensation	Statutory
Automobile Liability	\$1,000,000 Combined Single Limit
Commercial General Liability, including Contractual Liability and Products and Completed Operations Coverage	\$1,000,000 Combined Single Limit
Umbrella/Excess Liability	\$2,000,000

3. The establishment of minimum limits of insurance by the City of Hampton does not reduce or limit the liability or responsibilities of the Contractor.
4. The endorsement would be that which is attached to the policy that acknowledges the City as an also insured on all policies we have required to be endorsed.
5. This will be either a direct endorsement that actually names the City or a blanket endorsement that contract states that the City will be named as an also insured on the insurance policy.
6. Contractor shall provide the City with its social security number or federal taxpayer identification number prior to receiving any payments for services under this contract.

**CITY OF HAMPTON, VIRGINIA and HAMPTON CITY PUBLIC SCHOOLS
INSTRUCTIONS AND INFORMATION
FOR COMPLYING WITH CITY INSURANCE REQUIREMENTS**

This information is to assist the Contractor with understanding the insurance requirements of the City of Hampton (City) and Hampton City Public Schools (HCS). Contractors are encouraged to share this information with insurance agents and brokers. **In all cases the RFP requirements override statements in this document section.**

1. **Agreement/Reference.** All evidence of insurance must identify the nature of your business with the City. Clearly show any assigned number of a bid, contract, lease, permit etc. or give the project name and the job site or street address to ensure that your insurance is properly assigned to the correct project. **It is important that you provide the types of coverage and minimum dollar amounts specified in the RFP document.** Failure to provide the requested amounts may lead to disqualification and increase processing time.
2. **When to Submit.** Normally no work may begin until the certificate of insurance (COI) with proper endorsement has been received. It is important that the certificate and endorsement be provided as early as practicable. For “As-needed” contracts, insurance need not be submitted until a specific job has been awarded. Design Professionals coverage for new construction work may be submitted simultaneously with final plans and drawings, but before construction commences.
3. **Acceptable Evidence and Approval.** Proof of insurance is normally provided on an industry form known as the ACORD Certificate of Insurance. Insurance industry certificates other than the ACORD may be accepted after review. In addition to the ACORD form, an Insured Endorsement naming the City or HCS as an additional insured that has been completed by your insurance company or its designee must be attached to the COI. If the policy includes an automatic or blanket additional insured endorsement, the Certificate must state the City is an automatic or blanket additional insured and the substantiating endorsement must be attached. Attaching the section of the insurance policy covering contractual additional insureds may be used until the actual endorsement is received.

All evidence of insurance must be authorized for the insurance provider by a person with authority to bind coverage, whether that is the authorized agent/broker or insurance underwriter.

Acceptable alternatives to **ACORD Certificates and other Insurance Certificates:**

- A. A copy of the **full insurance policy**
- B. **Binders and Cover Notes** are also acceptable as interim evidence for up to 90 days from date of approval
- C. **Self-Insured** contractors or vendors must submit for review to the Risk Manager documentation of its financial ability to self-insure for each coverage required. (see paragraph 6 below)

Additional Insured Endorsements DO NOT apply to the following:

- A. Indication of compliance with statute, such as Workers’ Compensation Law
- B. Professional Liability insurance

4. **Renewal.** Upon renewal of any insurance policy, it is the responsibility of the contractor to provide the updated ACORD Certificate of Insurance or other acceptable documentation to the City or HCS. If your policy number changes you must also submit a new Additional Insured Endorsement with an Insurance Industry Certificate.
5. **Cancellation.** The contractor/vendor must inform the City/HCS thirty (30) days before insurance is cancelled or not renewed. The requirement for the insurance company to inform the additional insureds is not enforceable. Failure to inform must be considered a substantive violation of the contract and could result in the contract being cancelled.
6. **Alternative Programs/Self-Insurance.** Risk financing mechanisms such as Risk Retention Groups, Risk Purchasing Groups, off-shore carriers, captive insurance programs and self-insurance programs are subject to separate approval after the City Risk Manager has reviewed the relevant documents. Any contractor or vendor that wishes to satisfy insurance requirements as a self-insured party must receive permission from the Risk Manager by submitting a request to the Risk Management Department.
7. **General Liability.** General liability insurance covering your operations (and products, where applicable) is required whenever the City of HCS is at risk of:

- A. **Third party claims** which may arise out of your work or your presence or special event on City premises.
 - B. **Sexual misconduct claims coverage** is a required coverage when the work performed involves minors.
 - C. **Fire legal liability** insurance is required for persons occupying a portion of City or HCS premises.
8. **Automobile Liability** insurance is required only when vehicles are used in performing the work of your contract or when they are driven off-road on City or HCS premises. It is not required for simple commuting unless the City or HCS is paying mileage. However, compliance with Virginia law requiring automobile liability insurance is a contractual requirement.
9. **Errors and Omissions** coverage will be specified on a project-by-project basis if you are working as a licensed or other professional. The length of the claims discovery period required will vary with the circumstances of the individual job.
10. **Workers' Compensation and Employer's Liability** insurance are not required for single-person contractors. However, under state law the minimum coverage (or a copy of the state's Consent to Self-Insure) must be provided if you have any employees at any time during the period of this contract. Contractors with no employees must complete a Request for Waiver of Workers' Compensation Insurance Requirement that can be obtained from Risk Management.

A **Waiver of Subrogation** on the coverage is required only for jobs where your employees are working on City premises under hazardous conditions, e.g., uneven terrain, scaffolding, caustic chemicals, toxic materials, power tools, etc. The Waiver of Subrogation waives the insurer's right to recover (from the City) any workers' compensation paid to an injured employee of the contractor.

11. **Property Insurance** is required for persons having exclusive use of premises or equipment owned or controlled by the City.
12. **Builder's Risk/Course of Construction: N/A**
13. **Surety or Bond: None for projects less than 100K**

OO. Unauthorized Disclosure of Information:

Contractor shall assume the entire responsibility and liability for any and all damages caused by or resulting from or arising out of the negligent or willful unauthorized disclosure of confidential information on the part of the Contractor, its subcontractors, agents or employees under or in connection with this contract. The Contractor shall save harmless and indemnify the City of Hampton and its agents, volunteers, servants, employees and officers from and against any and all claims, losses or expenses, including but not limited to attorney's fees, which either or both of them may suffer, pay or incur as the result of claims or suits due to, arising out of or in connection with, any and all such unauthorized disclosures, real or alleged. The Contractor shall, upon written demand by the City of Hampton, assume and defend, at the Contractor's sole expense, any and all such suits or defense of claims alleging unauthorized disclosures of confidential information.

Any negligent or willful unauthorized disclosure of confidential information on the part of the Contractor, its subcontractors, agents or employees under or in connection with this contract shall constitute a breach of the terms of the contract. The City may proceed by appropriate court action, including seeking injunctive relief, to prevent continuing unauthorized disclosures, and Contractor shall save harmless and indemnify the City for court costs, litigation expenses and attorney's fees that it may pay or incur as the result of seeking to prevent or stop and any and all unauthorized disclosures of confidential information.

PP. Copyright/Patent Indemnity:

Contractor shall pay all royalty and license fees relating to the items covered by this contract. In the event any third party shall claim that the manufacture, use and sales of the goods supplied under this contract constitute an infringement of any copyright, trademark, or patent, the Contractor shall indemnify the City and hold the City harmless from any cost, expense, damage or loss incurred in any manner by the City on account of any such alleged or actual infringement.

QQ. Cooperative Procurement:

Section 2.2-4304 Code of Virginia (VPPA) will apply to this solicitation. Other Public Bodies may utilize any contract(s) issued pursuant to this solicitation by placing its own order(s) directly with the Contractor(s). The City of Hampton acts only as the issuing agent and is not responsible for placement of orders, payment or discrepancies of other participating Public Bodies.

RR. Criminal Background Check Requirements: (NA)

SS. Criminal Background Check Certification: (NA)

FOREIGN AND DOMESTIC BUSINESSES - AUTHORITY TO TRANSACT BUSINESS IN THE COMMONWEALTH

Contractor, whether organized as a stock or nonstock corporation, limited liability company, business trust, or limited partnership or registered as a registered limited liability partnership shall be authorized to transact business in the Commonwealth as a domestic or foreign business entity and shall provide proof thereof. Contractor shall not allow its existence to lapse or its certificate of authority or registration to transact business in the Commonwealth to be revoked or cancelled at any time during the term of the agreement. Failure by the Contractor to remain in compliance with the provisions of this section shall be deemed a material breach of this agreement.

PROCUREMENT OFFICE
Community Municipal Services/Education
Agreement for Non-Professional Services

THE CITY OF HAMPTON DOES NOT DISCRIMINATE AGAINST FAITH BASED ORGANIZATIONS

ARTICLE I - IDENTIFICATION OF PARTIES

This Agreement, made in triplicate on this _____, day of _____, 20_____, by and between the City of Hampton, a municipal corporation of the Commonwealth of Virginia, hereinafter referred to as the ("City") and _____ a _____ (entity type) having a place of business at _____ hereinafter referred to as the ("Contractor").

It is mutually understood and agreed by the parties hereto that the entire contents of RFP # _____ Conditions of Contract (General, Special, and other conditions as they may be titled); Intent to Award Letter, dated _____; (Exhibit "A") and Contractor's Response for Proposal dated _____; (Exhibit "B") are incorporated herein by reference the same if each had been fully set out and attached hereto.

Witnesseth, that the Contractor and the City, in consideration of the mutual covenants contained herein with respect to the performance of professional services by the Contractor and the payment for those services by the City, the City and Contractor agree as set forth below:

ARTICLE II - SCOPE OF SERVICES

The Contractor shall perform services to the City in accordance with the highest standards held for _____ on a project-by-project basis. Each agreement shall reference a detailed scope of work for that specific project and include a fixed fee and completion date as specified in certain RFP # _____ and dated _____. In the event that a conflict exists between the referenced proposal of Consultant dated _____ and the terms of this Agreement, the terms of this Agreement shall govern and supersede any such conflicting terms of the proposal.

ARTICLE III - PAYMENT FOR SCOPE OF SERVICES

In consideration of the work to be performed by Contractor, as set forth under Article II entitled Scope of Services, the City agrees to pay Contractor in accordance with the schedule of fees as specified in and attached hereto as Exhibit "C" as specified in the above referenced Contractor's Response for Proposal dated _____.

To obtain payment for work performed under this Agreement, if the Contractor is an individual, the individual Contractor shall provide his social security number. If the Contractor is a proprietorship, partnership or corporation, the Contractor shall provide its federal employer identification number.

ARTICLE IV - TIME COMPLETION

- A. This Agreement shall commence on the date set forth in Article I herein, and shall continue in force for three (3) year with two (2) additional, one year periods upon mutual agreement of both parties.
- B. Time is of the essence in the Agreement. Contractor expressly acknowledges that in the performance of its obligations, the City is relying on timely performance and will schedule operations and incur obligations to third parties in reliance upon timely performance by Contractor and may sustain substantial losses by reason of untimely performance.

ARTICLE V - NON-ASSIGNMENT

Contractor shall not assign its rights and duties under this Agreement without the prior written consent of the City.

ARTICLE VI - APPLICABLE LAW / COMPLIANCE WITH ALL LAWS / PROMPT PAYMENT / VENUE

- A. Applicable Law:
This Agreement shall be deemed to be a Virginia Contract and shall be governed as to all matter whether of validity, interpretations, obligations, performance or otherwise exclusively by the laws of the Commonwealth of Virginia, and all questions arising with respect thereto shall be determined in accordance with such laws. Regardless of where actually delivered and accepted, this Agreement shall be deemed to have been delivered and accepted by the parties in the Commonwealth of Virginia.
- B. Compliance with all Laws:
Contractor shall comply with all federal, state and local statutes, ordinances and regulations now in effect or hereafter adopted, in the performance of scope work set forth herein. Contractor represents that it possesses all necessary licenses and permits required to conduct its business and will acquire any additional licenses and permits necessary for performance of this Agreement prior to the initiation of work. Contractor does not and shall not during the performance of the Agreement knowingly employ an unauthorized alien as defined in the Federal Immigration Reform and Control Act of 1986.
- C. Payments to Subcontractors:
In accordance with Title 2.2, Chapter 43, Article 4 of the Code of Virginia (Virginia Public Procurement Act), Contractor shall make payment to all subcontractors, as defined in the Code, within seven (7) days after receipt of payment from the City; or, shall notify the City and subcontractors in writing of the intention to withhold all or a part of the amount due along with the reason for nonpayment. In the event payment is not made as noted, Contractor shall pay interest at the rate of one (1) percent per month, unless otherwise provided in the Agreement, to the subcontractors on all amounts that remain unpaid after seven (7) days except for the amounts withheld as provided herein.

These same requirements shall be included in each subcontract and shall be applicable to each lower-tier subcontractor.

Contractor's obligation to pay an interest charge to a subcontractor pursuant to the payment clause in this section may not be construed to be an obligation of the City. An Agreement modification may not be made for the purpose of providing reimbursement for such interest charge. A cost reimbursement claim may not include any amount for reimbursement for such interest charge.

- D. Venue:
Any and all suits for any claims or for any and every breach or dispute arising out of this Agreement shall be maintained in the appropriate court of competent jurisdiction in the City of Hampton.

ARTICLE VII - NONDISCRIMINATION

Employment discrimination by Contractor shall be prohibited. During the performance of this Agreement, Contractor agrees as follows:

1. Contractor will not discriminate against any employee or applicant for employment because of race, religion, color, sex, national origin, age, disability, or any other basis prohibited by state law relating to discrimination in employment, except where there is a bona fide occupational qualification/consideration reasonable necessary to the normal operation of Contractor. Contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices setting forth the provision of this nondiscrimination clause.
2. Contractor, in all solicitations or advertisements for employees placed by or on behalf of Contractor, will state that Contractor is an equal opportunity employer.
3. Notices, advertisements and solicitations placed in accordance with federal law, rule or regulations shall be deemed sufficient for the purpose of meeting the requirements of this section.
4. Contractor will include the provisions of the foregoing Sections 1, 2 and 3 in every subcontract or Purchase Order of over \$10,000, so that the provisions will be binding upon each subcontractor or vendor.

ARTICLE VIII - DRUG FREE WORKPLACE

During the performance of this Agreement, Contractor agrees as follows:

1. Contractor will provide a drug-free workplace for Contractor's employees.
2. Contractor will post in conspicuous places, available to employees and applicants for employment, a statement notifying employees that the unlawful manufacture, sale, distribution, dispensation, possession, or use of a controlled substance or marijuana is prohibited in Contractor's workplace and specifying the actions that will be taken against employees for violations of such prohibition.
3. Contractor will state in all solicitations or advertisements for employees placed by or on behalf of Contractor, that Contractor maintains a drug-free workplace.
4. Contractor will include the provisions of the foregoing Sections 1, 2 and 3 in every subcontract or Purchase Order of over \$10,000, so that the provisions will be binding upon each subcontractor or vendor.

ARTICLE IX - NON-APPROPRIATION - AVAILABILITY OF FUNDS

It is understood and agreed between the parties hereto that the City shall be bound and obligation hereunder only to the extent that the funds shall have been appropriated and budgeted for the purpose of this Agreement. In the event the funds are not appropriated and budgeted in any fiscal year for payments due under this Agreement, the City shall immediately notify Contractor of such occurrence and this Agreement shall terminate on the last day of the fiscal year for which (an) appropriation(s) (was) were received without penalty or expense to the City of any kind whatsoever.

ARTICLE X - TERMINATION OF AGREEMENT

A. Termination Without Cause:

The City may at any time, and for any reason, terminate this Agreement by written notice to Contractor specifying the termination date, which shall be not less than ten (10) days from the date such notice is mailed.

Notice shall be given to Contractor by certified mail/return receipt requested at the address set forth in Article I of this Agreement.

In the event of such termination, Contractor shall be paid such amount as shall compensate Contractor for the work satisfactorily completed, and accepted by the City, at the time of termination.

If the City terminates this Agreement, Contractor shall withdraw its personnel and equipment, if any, cease performance of any further work under this Agreement, and turn over to the City any work completed or in process for which payment has been made.

B. Termination with Cause / Default / Cancellation:

In the event that Contractor shall for any reason or through any cause be in default of the terms of this Agreement, the City may give Contractor written notice of such default by certified mail/return receipt requested at the address set forth in Contractor's Request for Proposal or in Article I of this Agreement.

Unless otherwise provided, Contractor shall have ten (10) days from the date such notice is mailed in which to cure the default. Upon failure of Contractor to cure the default, the City may immediately cancel and terminate this Agreement as of the mailing date of the default notice.

Upon termination, Contractor shall withdraw its personnel and equipment, if any, cease performance of any further work under the Agreement, and turn over to the City any work in process for which payment has been made.

In the event of violations of law, safety or health standards and regulations, this Agreement may be immediately cancelled and terminated by the City and provisions herein with respect to opportunity to cure default shall not be applicable.

ARTICLE XI - OWNERSHIP OF DOCUMENTS / FREEDOM OF INFORMATION ACT

Ownership of all materials and documentation including the original drawings and the Plans and Specifications and any copies of any calculations and analysis prepared pursuant to the Agreement between the City and the Contractor, shall belong exclusively to the City. Such materials and documentation, whether completed or not, shall be the property of the City of Hampton, whether the work for which they are made is executed or not. The Contractor shall not use these materials on any other work or release any information about these materials without the express written consent of the City.

Such material may be subject to public inspection in accordance with the Virginia Freedom of Information Act. Security related documents and information are excluded from the Act unless a specific need to know can be shown. Trade secrets or proprietary information submitted by a Offeror, Offeror, or Contractor in connection with a procurement transaction shall not be subject to disclosure under the Virginia Freedom of Information Act provided the Offeror, Offeror, or Contractor invokes the protections of §2.2-4342, Code of Virginia, prior to, or upon submission of, the data or other materials, identifies the data or materials to be protected and states the reason why the protection is necessary.

ARTICLE XII - HOLD HARMLESS - INDEMNIFICATION

A. Professional Responsibility of Contractor:

Contractor agrees, for itself, its agents, servants, employees, subcontractors, and sub-subcontractors, to perform all work hereunder or associated herewith in accordance with any and all applicable professional standards and in accordance with general industry practice and principles.

As to all matters of professional responsibility, Contractor agrees to indemnify and hold harmless the City and its agents, volunteers, servants, employees and officials, from and against any and all liability, losses, reasonable attorney's fees and litigation expenses or other expenses suffered by any indemnified party or entity as the result of any claim to the extent it is found to have been caused by the negligent acts, errors, or omissions of Contractor, or those for whom Contractor is legally liable.

With the prior approval of the City, Contractor may assume the defense of any such professional liability claims(s) made against the City, its agents, volunteers, servants, employees or officials.

B. General Responsibility of Contractor:

As to all matters of liability related to or arising out of this Agreement other than professional liability, Contractor agrees to indemnify and hold harmless the City, its agents, volunteers, servants, employees and officials from and against any and all liability, losses, reasonable attorney's fees and litigation expenses, or other expenses suffered by any indemnified party or entity as a result of any claim to the extent that it is found to have been caused by the acts, errors, or omissions of Contractor or those for whom Contractor is legally liable.

With the prior approval of the City, Contractor may assume the defense of any such claim(s) made against the City, its agents, volunteers, servants, employees or officials.

ARTICLE XIII - INSURANCE

Contractor shall submit to the City Contract Administrator certificates of insurance with applicable endorsements to the policy attached, prior to beginning work under this Agreement and no later than ten (10) days after award of the Agreement.

All policies of insurance required herein shall be written by insurance companies licensed to conduct the business of insurance in Virginia, and be acceptable to the City.

The certificate of insurance shall list the City of Hampton, 1 Franklin Street, Hampton, Virginia 23669 as the additional insured for the specified project as outlined in this RFP. The Endorsement to the policy would be that which is attached to the Contractor's liability policy that acknowledges the City as an additional insured on all policies the City is made an additional insured. This shall be either a direct Endorsement that actually names the City or a blanket Endorsement within the insurance policy that states that under a contractual agreement the City will be named as an also insured on

the required insurance policy. Insurance shall be primary and the additional insured's primary coverage is non-contributory.

Insurance shall be maintained during the entire term of the Agreement and any extensions and shall be of the following forms and limits:

FORMS	LIMITS
Workers' Compensation	Statutory
Automobile Liability	\$1,000,000 Combined Single Limit
Commercial General Liability, including Contractual Liability and Products and Completed Operations Coverage	\$1,000,000 Combined Single Limit
Umbrella/Excess Liability	\$2,000,000

The establishment of minimum limits of insurance by the City does not reduce or limit the liability or responsibilities of the Contractor.

IT IS THE RESPONSIBILITY OF THE CONTRACTOR TO IMMEDIATELY NOTIFY THE CITY SHOULD ANY POLICY BE CANCELLED. FAILURE TO NOTIFY THE CITY SHALL CONSTITUTE A MATERIAL BREACH OF THE AGREEMENT.

Should any of the above described policies be cancelled before the expiration date thereof, notice shall be delivered in accordance with the policy provisions. The City further requires thirty (30) days notice of cancellation must be noted in the policy or in additional insured and alternate employer endorsements. Failure to obtain such notice provisions will constitute a material breach of this Agreement.

ARTICLE XIV - EXTENT OF AGREEMENT

This Agreement represents the entire and integrated agreement between the City and the Contractor and supersedes all prior negotiations, representations or agreements, either written or oral.

ARTICLE XV - CONTRACTOR'S REIMBURSABLE EXPENSES

Contractor's reimbursable expenses:

1. The Contractor's reimbursable expenses shall not include those incidental expenses such as supplies, utilities, which are a part of normal overhead costs.
2. Such expenses shall include those not normally a part of XV.1 and those relating directly to the scope of the project. Examples of such shall include, but not be limited to reasonable travel, lodging, fees paid on behalf of the City when authorized by same, specification and drawing reproductions beyond the first two sets when authorized by the City, overtime when authorized by the City.
3. Payment for reimbursable expenses shall be at cost, due monthly upon presentation of an invoice. The City reserves the right to request proof of such expense before payment.

ARTICLE XVI - CONTRACTOR'S ACCOUNTING RECORDS

Records of Reimbursable Expenses and expenses pertaining to Additional Services on the project and for services performed on the basis of a Multiple of Direct Personnel Expense shall be kept on a generally recognized accounting basis and shall be available to the City or his authorized representative at mutually convenient times.

ARTICLE XVII - AUDITS

The City shall have the right to audit all books and records (in whatever form they may be kept, whether written, electronic or other) relating or pertaining to this Agreement (including any and all documents and other materials, in whatever form they may be kept, which support or underlie those books and records), kept by or under the control of Contractor, including, but not limited to, those kept by Contractor, its employees, agents, assigns, successors and subcontractors. Contractor shall maintain such books and records, together with such supporting or underlying documents and materials, for the duration of this Agreement and for at least three years following the completion of this Agreement, including any and all renewals thereof. The books and records, together with the supporting or

underlying documents and materials shall be made available, upon request, to the City, through its employees, agents, representatives, Contractors or other designees, during normal business hours at Contractor's office or place of business in Hampton, Virginia. In the event that no such location is available, then the books and records, together with the supporting or underlying documents and records, shall be made available for audit at a time and location in Hampton.

ARTICLE XVIII - MODIFICATION

There may be no modification of this Agreement, except in writing, executed by the authorized representatives of the City and Contractor.

ARTICLE XIX - SEVERABILITY

If any part, term or provision of this Agreement shall be found by the Court to be legally invalid or unenforceable, then such provision, or portion thereof, shall be performed in accordance with applicable laws. The invalidity or unenforceability of any provision or portion of any contract document shall not affect the validity or any other provision or portion of the contract document.

ARTICLE XX - FOREIGN AND DOMESTIC BUSINESSES - AUTHORITY TO TRANSACT BUSINESS IN THE COMMONWEALTH

Contractor, whether organized as a stock or non-stock corporation, limited liability company, business trust, or limited partnership or registered as a registered limited liability partnership shall be authorized to transact business in the Commonwealth as a domestic or foreign business entity and shall provide proof thereof. Contractor shall not allow its existence to lapse or its certificate of authority or registration to transact business in the Commonwealth to be revoked or cancelled at any time during the term of the Agreement. Failure by the Contractor to remain in compliance with the provisions of this section shall be deemed a material breach of this Agreement.

ARTICLE XXI - REPRESENTATIVES AND NOTICES

Any notice, demand or request by or made pursuant to the Agreement shall be deemed properly made if personally delivered in writing or sent by the parties in the United States mail, postage paid, to the representative specified below or as otherwise designated in writing and mutually agreed.

The City's representation shall be (name and title of representative)

Bill Agee

Information Technology

The Contractor's representation shall be (name and title of representative)

With a copy to: Doris McRae
Procurement Manager
City of Hampton
1 Franklin Street, 3rd Floor
Hampton, Virginia 23669

Nothing contained in this Article shall be construed to restrict the transmission of routine communications between representatives of the Contractor and the City.

ARTICLE XXII - SIGNATURE OF PARTIES

As evidence of their agreement to the terms and conditions set forth herein, the parties affix their authorized signatures hereto:

ATTEST: CITY OF HAMPTON

City Clerk

City Manager/Authorized Designee

OFFICE OF THE CITY ATTORNEY
Approved as to legal form and sufficiency

Date: _____

Deputy City Attorney

ATTEST: COMPANY NAME

Corporate Secretary/Authorized Agent

Signature of Corporate Officer

Title of Corporate Officer

NOTARY PUBLIC:

STATE OF _____

CITY/COUNTY OF _____, to-wit:

The foregoing instrument was acknowledged before me this _____ day of _____ 20_____, by:

Name

Title

of

Company Name

Entity Type (Corporation, Partnership, Limited Liability Company, Sole Proprietor)

on its behalf. He/She is personally known to me or has produced _____ as proper identification.

Notary Public: _____

My Commission Expires: _____

Registration No. _____

ATTACHMENT B

MINORITY AND WOMAN-OWNED BUSINESS PROGRAM

The City of Hampton is implementing new strategies to solicit and utilize minority and woman-owned businesses. To encourage and sustain utilization of minority and woman owned businesses, subcontracting goals have been established for City contracts of \$100,000 and above. The minority and woman-owned subcontracting goals are established by business categories.

The subcontracting goals established for this contract include:

Minorities (MBE) 2.40 % Non-minority women (WBE) 4.70 %

Solicitation meetings will be held on contracts \$100,000 and above to assist in attaining the contract minority and woman owned business goals.

The City requires that each minority and woman-owned business become a certified Small, Woman and Minority owned business (SWAM) by the State Department of Minority Business Enterprises (DMBE).

Any minority or woman-owned business that is not a certified SWAM vendor will not be considered for meeting the contract goals as established or included in the City utilization data.

Prime Contract solicitations require Offerors to include, as part of their proposal or bid, a subcontracting plan to include certified minority and woman-owned vendors during the course of the contract work.

- A listing of all certified minority and woman-owned subcontractor vendors
- The dollar value of each subcontract
- A description of type of work to be performed under each contract
- SWAM certification number and contact information for each minority and woman-owned firm

Prime Contractor subcontractor/supplier solicitation information will be submitted to document firms contacted for quotes.

Prime Contractor solicitations and resulting contracts will require each successful Offeror to report actual subcontract payments quarterly to the City Procurement Department to ensure accurate utilization records.

Prime Contractors are to submit quarterly sub-contractor payment information on all certified minority and woman-owned vendors no less than quarterly after the Notice to Proceed (NTP) is issued by the Public Works Department.

Failure of a Prime Contractor to submit required documentation to the City can result in the withholding of a payment and/or other sanctions imposed by the City of Hampton.

All bids submitted must include a subcontracting plan to be considered when determining the lowest responsible and responsive Offerors by the City.

Changes to the subcontracting plan will require approval from the Procurement Office and Minority Business Program Office during the life of the contract.

Failure of a contractor to adhere to its subcontracting plan may under certain circumstances, result in future loss of contracts and/or debarment from bidding by the City of Hampton.

In these cases contractors will be requested to submit documentation of good faith efforts used to meet their subcontracting plan. Determination of efforts will be made on an individual contract basis. It is recommended that contractors pre-qualify or determine the subcontractors' capabilities prior to subletting work.

Good Faith efforts are documented reasonable steps taken to achieve a contract goal. These efforts are those taken by a Offeror actively and aggressively trying to obtain the established goal. Mere pro forma efforts are not good faith efforts. It is not intended to be a mandatory checklist nor is it intended to be exclusive or exhaustive. **Other factors or types of efforts may be relevant in appropriate cases. The following is a list of types of actions which are considered good faith efforts:**

- Soliciting through reasonable and available means (pre-bid meetings, advertisements, phone calls, community organizations, etc.)
- Selecting portions of the work to be subcontracted out to increase the likelihood that a contract goal can be achieved.
- Providing interested firms with information necessary to respond in a timely manner to a request for solicitation
- Effectively using the services of available minority and woman-owned organizations, local, state and federal small business assistance offices, etc.

Documentation of such efforts can include a listing of M/WBE firm names, contact information, description of information provided and dates received quotes, etc.

(Please note: this requirement should not be construed as authorizing or directing the exclusion of non-SWAM owned businesses; rather, the purpose is to include as many qualified businesses as possible).

Any Prime Contractor that is a DMBE certified minority or woman-owned vendor that is awarded a contract of \$100,000 and above is not required to submit the above information as the Prime Contractor is itself such a certified business. This does not, however, relieve such a Prime from the obligation to achieve both contract goals during the life of the contract. The City of Hampton reserves the right to review subcontracting plans and good faith efforts to ensure that both goals are achieved.

The City of Hampton will utilize a performance evaluation process that will include documenting the quality of work and business practices of all vendors used on City contracts of \$100,000 and above.

The suggested forms are attached for use by Offerors to ensure consistent submission of required data.

CITY OF HAMPTON

DEPARTMENTAL MINORITY AND WOMAN-OWNED BUSINESS SOLICITATION

TELEPHONE RECORD FOR GOODS AND SERVICES

Date	Department	Offeror #1	Offeror #2	Offeror #3
Firm name				
Address				
Phone no.				
Fax no.				
Email address				
Quantity	Item description	Unit Price/Total Price	Unit Price/Total Price	Unit Price/Total Price

Completed by: _____ Date: _____

Department Director: _____

CITY OF HAMPTON

**SUBCONTRACTOR/SUPPLIER UTILIZATION FORM
POTENTIAL MINORITY AND WOMAN-OWNED BUSINESS PARTICIPATION**

Project no. _____ Date submitted: _____

Bid goal % _____ Total Contract Value _____

Firm name	Certification no.	Type (M/W)	Percent bid	Dollar value	Type of work

I/We propose that the certified DMBE businesses will be used on this contract as stated herein and assure that during the life of the contract. I/We will meet the goal established by the City of Hampton.

Offeror _____

Signature _____

Title _____ Date _____

CITY OF HAMPTON**SUBCONTRACTOR/SUPPLIER SOLICITATION AND UTILIZATION FORM (ALL)**

Project no. _____ Date _____

The Offeror certified that this form accurately represents its solicitation and utilization or non-utilization as indicated of the DMBE certified minority and woman-owned businesses listed below for performance of work on this project. The Offeror certifies that he/she has had direct contact (email, fax, phone) with the named firms regarding performing work on this project.

Offeror _____ Signature _____

Vendor no.	Name of firm	Telephone no.	SWAM Yes/No	Utilized Yes/No

CITY OF HAMPTON
MINORITY AND WOMAN-OWNED BUSINESS PAYMENT REPORT

Contractor _____ Date _____

Project no. _____ Reporting period _____ to _____

Firm name	Certification no.	SWAM type (M/WBE)	This quarter	To date	Type of work
Total dollar value amount paid to date to SWAM vendor					

I/We certify that the information provided is accurate, current and complete to the best of my/our knowledge.

Company _____

Print name _____ Title _____

Revised 8-14

Frequently Asked Questions (FAQ's) - MBE & WBE Goals

1. *How do I know if there is a goal on a project?*

It will be mentioned in the ITB (Invitation to Bid) or RFP (Request for Proposal). Offerors are encouraged to utilize certified SWaM vendors towards their efforts in meeting the MBE and WBE goals.

2. *What is a SWaM vendor?*

SWaM is the acronym for Small, Women and Minority owned businesses. A SWaM vendor is a business that has been certified by the Virginia Department of Minority Business Enterprise (DMBE) and is listed in the SWaM Vendor Directory.

3. *Where can I find a list of SWaM certified MBE and WBE businesses?*

A list of certified SWaM businesses can be found at the following websites:

- City of Hampton Small Business Directory: <http://hamptonpublic.hampton.gov/swam/search.aspx> allows searches by SWaM type, city location and description of work.
- Virginia Department of Minority Business Enterprise: www.dmb.state.va.us
The DMBE website allows searches by company name, SWaM type, NIGP commodity code or description and Zip & NIGP Code.

4. *Is it possible to meet both the MBE and WBE goals utilizing one contractor?*

No. It is not possible to meet both the MBE and WBE goals utilizing one contractor. These are two separate goals; one for MBE and one for WBE and are independent of each other.

5. *I have worked with a minority owned business in the past, but they are not SWaM certified, can I still use them towards meeting the goal?*

No. The City requires that each minority and woman-owned business become SWaM certified by DMBE. Any minority or woman-owned business that is not a certified SWAM vendor will not be considered for meeting the contract goals as established or included in the City utilization data.

6. *I am a Minority /Woman Owned Business, but I am not SWaM certified, how do I get certified?*

As found on the DMBE website, there are four Steps to get certified: Complete an online application, Print out your application, Collect your supporting documentation on the checklist and send the signed application form to the DMBE. Visit their website at www.dmb.state.va.us to start the process.

7. *I am a SWaM certified minority / woman owned business, do I still need to meet the MBE and WBE goals?*

Yes. The City of Hampton encourages all prime contractors bidding on a project to document efforts and meet the goals.

8. *Can I utilize vendors certified as a Small Business (S) that I found on the City of Hampton's / Department of Minority Business Enterprise directory?*

You can, but it won't be counted towards meeting the MBE and WBE goals. To meet the MBE goal a business needs to be certified as a Minority Owned Business Enterprise (M), Minority Owned Small Business Enterprise (MS). To

meet the WBE goal a business needs to be certified as a Woman Owned Business Enterprise (W) or Woman Owned Small Business Enterprise (WS).

9. Which forms do I have to turn in at bid opening?

There are 2 forms in your bid response forms pertaining to the Minority Business Program. At time of bid opening, submit Form 1 (Subcontracting/Supplier Utilization Form) and Form 2 (Subcontractor/Supplier Solicitation and Utilization Form). *If awarded a contract, Payment Information will need to be submitted MONTHLY during the course of the contract using Attachment E.*

10. Which is the official form to list the Minority and Woman Owned subcontractors I am proposing to utilize on the project?

Fill out Form 1 (Subcontracting/Supplier Utilization Form) completely. Offerors must include this form as part of their proposal or bid to list certified minority and woman-owned vendors they plan to utilize on the project. This form should include information on:

- The dollar value and percentage for each subcontractor
- A description of type of work to be performed
- SWAM certification number and contact information for each minority and woman-owned firm

11. I contacted a SWaM certified minority/women owned business, but I won't be utilizing them, how do I document this?

Fill out Form 2 (Subcontractor/Supplier Solicitation and Utilization Form) completely.

12. How do I document good faith efforts?

Fill out Form 2 (Subcontractor/Supplier Solicitation and Utilization Form Solicitation) completely. Documentation of such efforts can include a listing of M/WBE firm names, contact information, description of information provided and dates received quotes, etc.

13. If awarded a contract, on what form do I report the payments made to subcontractors?

Successful Offerors on City contracts will be required to report actual subcontract payments quarterly to the City Procurement Department to ensure accurate utilization records. Fill out Attachment E (Payment Information) completely to report this information.

14. At what point must a vendor be SWaM certified in order to be counted towards meeting the MBE and WBE goals?

15. By the bid opening date when an Invitation to Bid (ITB) is due.

16. Who can I contact if I have specific questions or need additional help finding certified minority or woman owned businesses?

You can contact the City of Hampton's Minority Business Office located within the Economic Development Department at (757) 728-5171.